

Butler University Fall 2011 Moodle Pilot Student Satisfaction Survey

There were 8 instructors and 160 users first semester in our first semester pilot of Moodle. Our initial data indicates students feel Moodle is straight forward and intuitive (83%), easy to navigate (77%), and enables them to easily complete class assignments (84%).

1. How important is the use of a Learning Management System (likely Blackboard) for courses in which you are enrolled?

		Response Percent	Response Count
Very Important		63.1%	65
Somewhat Important		29.1%	30
Not important		7.8%	8
Not Applicable		0.0%	0
		answered question	103
		skipped question	0

2. How important is the use of a Learning Management System (Moodle) for this course?

		Response Percent	Response Count
Very Important		73.8%	76
Somewhat Important		22.3%	23
Not important		2.9%	3
Not Applicable		1.0%	1
		answered question	103
		skipped question	0

3. Overall Experience - How would you rate your agreement with the following statements based on your overall Moodle experience?

	Strongly agree	Agree	Disagree	Strongly Disagree	No Opinion	Response Count
I feel comfortable using Moodle.	32.0% (33)	56.3% (58)	7.8% (8)	2.9% (3)	1.0% (1)	103
Moodle is straight forward and intuitive.	26.2% (27)	54.4% (56)	10.7% (11)	6.8% (7)	1.9% (2)	103
The organization and sequence of the course was easy to navigate.	23.3% (24)	51.5% (53)	18.4% (19)	5.8% (6)	1.0% (1)	103
I had little to no difficulty completing class assignments in Moodle.	39.8% (41)	41.7% (43)	13.6% (14)	1.0% (1)	3.9% (4)	103
Overall, I would like to see Moodle used in all of my courses.	19.0% (19)	31.0% (31)	16.0% (16)	16.0% (16)	18.0% (18)	100
answered question						103
skipped question						0

4. What is your overall satisfaction with Moodle?

		Response Percent	Response Count
Very Satisfied		20.4%	21
Satisfied		43.7%	45
Neutral		26.2%	27
Dissatisfied		6.8%	7
Very Dissatisfied		2.9%	3
answered question			103
skipped question			0

Q5. Please comment briefly on your experience with Moodle.

1	Why use Moodle when we already have Blackboard??	Jan 30, 2012 12:50 PM
2	Much better than Blackboard.	Jan 30, 2012 12:49 PM
3	Took a while for mine to work - kind of confusing. Prefer Blackboard!	Jan 30, 2012 12:48 PM
4	Confusing at times. Overall, no preference.	Jan 30, 2012 12:47 PM
5	Too confusing. Blackboard works so much better.	Jan 30, 2012 12:46 PM
6	There were no additional comments.	Jan 30, 2012 12:45 PM
7	It didn't work well at first, but it was something I used in high school. Now the bugs seem to be worked out.	Jan 30, 2012 12:45 PM
8	It works, but I'd rather turn in by hand not on computer. The site was easy to navigate which made it better.	Jan 30, 2012 12:44 PM
9	Moodle was very easy to use but I am indifferent about whether to use Blackboard or Moodle.	Jan 30, 2012 12:42 PM
10	I was satisfied with Moodle. I did not find any issues while using it.	Jan 30, 2012 12:41 PM
11	There were no additional comments.	Jan 30, 2012 12:40 PM
12	Easier than Blackboard but I have used it before college.	Jan 30, 2012 12:39 PM
13	I had Moodle in high school and hated it. This year I do like it better, but I think Blackboard is better.	Jan 30, 2012 12:39 PM
14	There were no additional comments.	Jan 30, 2012 12:37 PM
15	At first would not let me upload to Moodle from personal computer.	Jan 30, 2012 12:37 PM
16	I like it.	Jan 30, 2012 12:35 PM
17	There were no additional comments	Jan 30, 2012 12:34 PM
18	It was pretty well organized.	Jan 30, 2012 12:33 PM
19	Hard to upload data first; data was scattered.	Jan 23, 2012 12:43 PM
20	It was the same as Blackboard to me.	Jan 23, 2012 12:42 PM
21	There were no additional comments.	Jan 23, 2012 12:41 PM
22	There were no additional comments.	Jan 23, 2012 12:41 PM
23	Still need to work out some kinks, but better than Blackboard.	Jan 23, 2012 12:40 PM
24	There were no additional comments	Jan 23, 2012 12:39 PM
25	Do we really need another Butler-run site that will just cause more issues?	Jan 23, 2012 12:38 PM

Q5. Please comment briefly on your experience with Moodle.

26	A bit confusing, but sufficient.	Jan 23, 2012 12:37 PM
27	It's terrible. The worst part is the grades section is cumulative. I can't check grades like I can on Blackboard.	Jan 23, 2012 12:36 PM
28	Confusing, not intuitive, awful	Jan 23, 2012 12:34 PM
29	The were no additional comments	Jan 23, 2012 12:34 PM
30	I liked how the assignments showed up on the calendar I like how it showed a countdown	Jan 23, 2012 12:33 PM
31	I hate how there are multiple home pages, the document loader was about 12 steps to upload anything, and that is was unreliable for a while.	Jan 23, 2012 12:32 PM
32	Moodle was fine for what it was - no better or worse than Blackboard.	Jan 23, 2012 12:27 PM
33	I don't like how it is organized. It is basically a long list of "stuff" on one page.I prefer the Backboard folders.	Jan 23, 2012 12:25 PM
34	Not as intuitive as Blackboard, but more detailed. Also, I like any program that cuts program consumption.	Jan 23, 2012 12:24 PM
35	I don't think it was that much better than Blackboard.	Jan 20, 2012 1:27 PM
36	IT'S AWESOME. WHOEVER DOESN'T AGREE WITH THAT NEEDS TO CRITICALLY EVALUATE BLACKBOARD AS IT COMPARES TO MOODLE. MOODLE>BLACKBOARD	Jan 20, 2012 1:26 PM
37	It took a little time ti get used to, but it is much less confusing than Blackboard.	Jan 20, 2012 1:24 PM
38	It is more streamlined and simple than Blackboard in terms of finding documents or navigating through the site.	Jan 20, 2012 1:23 PM
39	The navigation to find what I needed to find was simple and didn't take a large amount of time.	Jan 20, 2012 1:22 PM
40	I think Moodle is easier to use than Blackboard, but there were some times where Moodle would take forever to upload an assignment.	Jan 20, 2012 1:21 PM
41	There were no additional comments.	Jan 20, 2012 1:20 PM
42	There were no additional comments.	Jan 20, 2012 1:19 PM
43	I think that Moodle is unnecessarily confusing, and I did not like it at all. I thought it was difficult to navigate and to find things in the site other than the assignments. I prefer Blackboard.	Jan 20, 2012 1:19 PM
44	I'd rather it be all on Blackboard or all Moodle, they are both too confusing, but at least then I don't have to learn two of them.	Jan 20, 2012 1:17 PM
45	Organized	Jan 20, 2012 1:15 PM
46	Prefer Blackboard, but Moodle works for me too. Both options are easy to	Jan 20, 2012 1:14 PM

Q5. Please comment briefly on your experience with Moodle.

	navigate.	
47	Moodle is way too big and complicated. It takes forever to find what I am looking for. It is too customizable. We should stick with Blackboard.	Jan 20, 2012 1:13 PM
48	There were no additional comments.	Jan 20, 2012 1:12 PM
49	If the links were more brief, or at least had fewer tabs, it would be easier to find things I needed (like the readings).	Jan 20, 2012 1:11 PM
50	There were no additional comments	Jan 20, 2012 1:10 PM
51	I found the folder system in Moodle to be difficult sometimes. Seemed to be set up differently and inconsistently through the semester. Blackboard is easier to navigate.	Jan 20, 2012 1:09 PM
52	Simple to use; I had no problems learning to navigate it within a week.	Jan 20, 2012 1:07 PM
53	Better than Blackboard	Jan 20, 2012 1:06 PM
54	I thought Moodle was very easy to use. I never had any problems with it.	Jan 20, 2012 1:06 PM
55	Moodle is so much better than Blackboard. Less confusing, can see all assignments, etc. Definitely implement Moodle.	Jan 20, 2012 1:05 PM
56	The system structure is inconvenient. I do feel, however, that the professor could have organized assignments and information better on Moodle. I have had great past experiences with Moodle.	Jan 20, 2012 1:04 PM
57	Moodle is so much better than Blackboard! At times it was a little hard to find where extra links had been posted, such as powerpoints, and for the last few weeks the main screen when I log on, the one with all the assignments has been blank. However, I find the program easy to navigate and beneficial to academic learning.	Jan 20, 2012 1:03 PM
58	Everything was right in front of you Didn't personally use it much	Jan 20, 2012 12:56 PM
59	It was easier to use than Blackboard and far more clear.	Jan 20, 2012 12:55 PM
60	Moodle is much easier to use and much more organized than Blackboard. I loved how I could see my assignments and easily access them. I have not had as much experience with Blackboard because my teachers have refused to use it. I like how any issues were addressed immediately and Prof. Turner emphasized your willingness to communicate with me on any issues.	Jan 20, 2012 12:54 PM
61	I don't like how all of the assignments stay on the first page. I want them to go away because it clutters everything and after you have more than one class on moodle, then it would get really cluttered.	Dec 13, 2011 10:38 PM
62	In comparison to blackboard, I prefer it. It is simpler and more efficient. Submission of assignments and grading systems offered the greatest value.	Dec 13, 2011 10:22 PM
63	The first 5 assignments or so have disappeared on my moodle site. This was frustrating because I really wish I could have utilized them as review for the final.	Dec 13, 2011 6:52 PM

Q5. Please comment briefly on your experience with Moodle.

	I mistakenly did not save a hard copy on my computer. This may be because there was a moodle update partway through this semester.	
64	For the most part Moodle was easy and effective. The only real issues I had was multitasking it with Blackboard. The interface was easy to manage, but I only had a single class. I would like to see how cluttered multiple classes would be .	Dec 13, 2011 6:34 PM
65	I like using moodle. It is easy to use and very straightforward. In comparison to blackboard, I think it is easier to use. Finding things is very easy on moodle.	Dec 13, 2011 4:12 PM
66	I did not enjoy using moodle. The layout made things difficult to find. Poor organization overall.	Dec 13, 2011 10:24 AM
67	I have used it at DePauw, so it was not a very hard transition.	Dec 13, 2011 12:05 AM
68	Not as straightforward as it could be.	Dec 12, 2011 10:13 PM
69	Pretty easy to use but it took a while to get used to the interface since I am so comfortable with Blackboard	Dec 12, 2011 5:44 PM
70	There needs to be some work done in tidying up the interface and the gradebook feature was rarely used; however, if it was intended to be used it wasn't effective as there were some items that did not show up on the grade report.	Dec 12, 2011 5:00 PM
71	Moodle seemed like a fine website to manage classroom activities and assignments overall. I do like blackboard better and feel that it is easier to navigate, but moodle would be a fine alternative if necessary.	Dec 12, 2011 4:15 PM
72	It was very easy to use, and the email notifications were nice.	Dec 12, 2011 1:29 PM
73	It was very easy to use	Dec 12, 2011 12:00 PM
74	The organization of the side panel was a bit confusing. It would be beneficial to have a "Resources" tab directly added to the side bar so we can quickly access our readings.	Dec 12, 2011 11:15 AM
75	Moodle was a lot easier in submitting assignments as well as quicker to navigate through. The calendar was very helpful in visualizing when assignments were due.	Dec 12, 2011 10:05 AM
76	It is a very easy way to turn in assignments and to keep up to date in all the course materials. A lot easier to use compared to BlackBoard.	Dec 12, 2011 9:36 AM
77	I thought it was a lot easier to navigate than blackboard - almost enjoyable in a sense. Not really sure how to explain that one!	Dec 12, 2011 7:05 AM
78	I had no issues really except when IT had to work out some kinks here and there.	Dec 12, 2011 1:23 AM
79	i liked moodle. I personally didn't notice a huge difference between this and blackboard. I thought this was perhaps a little easier to navigate but not a huge difference overall	Dec 11, 2011 9:46 PM
80	I liked Moodle. It seemed more streamlined than blackboard and easier to	Dec 9, 2011 8:09 AM

Q5. Please comment briefly on your experience with Moodle.

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81	I liked Moodle, but I very much preferred Blackboard over Moodle because all of my classes' info could be found on one login.	Dec 8, 2011 11:42 PM
82	The general organization of it was confusing. I felt like there was no set way to look up things. There wasn't a specific button that I could click on and know what was going on. It was arranged more chronologically. It was hard to go back and look at things that had happened in past weeks.	Dec 8, 2011 11:25 PM
83	I didn't really have a problem with Moodle, I had a problem with having to use a combination of Moodle, Blackboard, and various teacher's websites to keep track of school work this year. This lack of unity is very difficult to work with. I personally don't have a problem with Blackboard but since so many teachers do, maybe Moodle is a better solution. I think it is more important to have teachers play around on the site and then poll them because if they can't use it successfully they will just utilize yet another distinct media.	Dec 8, 2011 10:24 PM
84	I didn't like it that much	Dec 8, 2011 4:20 PM
85	Finding things such as the icon to press when you wanted to make a new submission was a little difficult, also there were times when the PDFs uploaded to Moodle by the teacher wouldn't load. Other than that, it was easy enough to us and I would be fine using it again.	Dec 8, 2011 4:00 PM
86	I liked it	Dec 8, 2011 3:55 PM
87	Since blackboard is used for all other classes, it tended to be a hassle to have to get on Moodle to print off assignments, when I can normally do this all on Blackboard. Moodle was a little confusing at first, but I eventually figured it out. I think the layout is a little off, but it still gets the job done.	Dec 8, 2011 3:00 PM
88	seems the exact same as blackboard	Dec 8, 2011 2:37 PM
89	It was easy to understand and very beneficial.	Dec 8, 2011 1:58 PM
90	It was much easier to access the material and I like how PDFs opened automatically.	Dec 8, 2011 1:22 PM
91	We had to print off handouts for class daily. They were easy to find. The site is easy to navigate as a whole.	Dec 8, 2011 12:12 PM
92	Very easy to use.	Dec 8, 2011 11:46 AM
93	I think it's very difficult to navigate through the system. The first few times I used it, I couldn't even figure out how to get to my assignments. I do not like it at all.	Dec 8, 2011 11:32 AM
94	I used Moodle in high school for all of my courses, so I have been comfortable with it for awhile. Being able to continue using it would be very helpful.	Dec 8, 2011 11:20 AM
95	It was fine. But Blackboard would be fine if more teachers used it. It's not about which software program Butler uses, it's about ensuring that teachers know how to use the program and that they DO use it. It's always nice to know my grade before finals, it'd be nice if teachers uploaded the grades into Blackboard--some	Dec 8, 2011 11:11 AM

Q5. Please comment briefly on your experience with Moodle.

	do, some don't.	
96	I like it	Dec 8, 2011 11:08 AM
97	Very direct and convenient source for class updates and organization. Felt comfortable using Moodle and finding assignments was easy and convenient.	Dec 8, 2011 10:54 AM
98	When trying to access notes on Moodle it often took a while to load the page.	Dec 8, 2011 10:39 AM
99	It was okay.	Dec 8, 2011 10:38 AM
100	Introduction to Visual Culture is the only class I've used it for and it is quite easy to navigate and I like the organization of it.	Dec 8, 2011 10:20 AM
101	I just like that grades are easily accessed.	Dec 8, 2011 10:13 AM
102	It was very limited, but I do prefer blackboard over moodle even with my brief experience.	Dec 7, 2011 2:00 PM
103	We had a problem getting it to allow me to sign on	Dec 7, 2011 1:09 PM

Q6. Additional Comments

1	Moodle is much better than blackboard. In all aspects. Whatever is 'bad' about Moodle, Blackboard is worse. I have been at Butler for 4 years now, so I have had extensive use of Blackboard, and I know that it is clunky, slow, and unreliable.	Dec 12, 2011 5:00 PM
2	no additional comments	Dec 12, 2011 4:15 PM
3	I prefer Blackboard.	Dec 8, 2011 11:32 AM
4	When tryingto print a word document from the main page it wouldn't allow it, but you could print it from the left handed toolbar instead.	Dec 7, 2011 1:09 PM