

Butler University Student Blackboard Satisfaction  SurveyMonkey
 Survey Spring 2012

1. Indicate your current standing

		Response Percent	Response Count
Freshman		22.0%	31
Sophomore		29.1%	41
Junior		19.1%	27
Senior		24.1%	34
Graduate Student		5.7%	8
		answered question	141
		skipped question	0

2. Please indicate with which college(s) you are affiliated.

		Response Percent	Response Count
College of Business		17.0%	24
College of Communication		9.2%	13
College of Education		16.3%	23
Jordan College of Fine Arts		4.3%	6
College of Liberal Arts & Sciences		33.3%	47
College of Pharmacy & Health Sciences		33.3%	47
Not Applicable		0.0%	0
		answered question	141
		skipped question	0

3. How important is the use of a Learning Management System (Blackboard or Moodle) for courses in which you are enrolled?

		Response Percent	Response Count
Very Important		66.7%	94
Somewhat Important		27.7%	39
Not important		4.3%	6
Not Applicable		1.4%	2
		answered question	141
		skipped question	0

4. Overall Experience - How would you rate your agreement with the following statements based on your overall Blackboard experience?

	Strongly agree	Agree	Disagree	Strongly Disagree	No Opinion	Response Count
I feel comfortable using Blackboard.	58.9% (83)	39.0% (55)	0.7% (1)	1.4% (2)	0.0% (0)	141
Blackboard is straight forward and intuitive.	35.5% (50)	51.1% (72)	10.6% (15)	0.7% (1)	2.1% (3)	141
The organization and sequence of the course was easy to navigate.	40.0% (56)	45.0% (63)	10.7% (15)	2.9% (4)	1.4% (2)	140
I had little to no difficulty completing class assignments in Blackboard.	36.0% (50)	46.8% (65)	8.6% (12)	2.2% (3)	6.5% (9)	139
Overall, I would like to see Blackboard used in all of my courses.	41.8% (59)	31.9% (45)	7.8% (11)	2.8% (4)	15.6% (22)	141
answered question						141
skipped question						0

5. What is your overall satisfaction with Blackboard?

		Response Percent	Response Count
Very Satisfied		30.5%	43
Satisfied		48.2%	68
Neutral		17.0%	24
Dissatisfied		4.3%	6
Very Dissatisfied		0.0%	0
answered question			141
skipped question			0

Q6. Please comment briefly on your experience with Blackboard.

1	I was satisfied with the experience.	Apr 17, 2012 9:24 AM
2	I have used blackboard for approximately 4 years now. It gets the job done. No real complaints.	Apr 17, 2012 8:45 AM
3	Blackboard has been an extremely helpful organizational tool.	Apr 17, 2012 1:43 AM
4	It works for its intended purposes. Moodle is fine too, but we definitely don't need both.	Apr 16, 2012 11:57 PM
5	I never have any problems with Blackboard.	Apr 16, 2012 10:14 PM
6	Blackboard is very easy to use.	Apr 16, 2012 9:39 PM
7	Love blackboard wish it was used in all classes, like that i can see my grades posted. I am kept up to date.	Apr 16, 2012 8:58 PM
8	Blackboard was hard to get used to at first because I had never used anything like it before, but now it makes total sense. I love it. It works so well for me. I hate Moodle I've had it since last spring and I still can't figure it out.	Apr 16, 2012 8:32 PM
9	nice	Apr 16, 2012 7:11 PM
10	Blackboard does what it needs to do, but it is notorious for malfunctioning. Other times, navigation can be tricky, or professors don't know how to work the program.	Apr 16, 2012 7:10 PM
11	Blackboard is more straightforward and easy to navigate than moodle	Apr 16, 2012 4:20 PM
12	I prefer moodle over blackboard.	Apr 16, 2012 4:17 PM
13	It's been fine why are we looking at Moodle?	Apr 16, 2012 4:09 PM
14	Sometimes it is hard to find information :/	Apr 16, 2012 4:04 PM
15	I like the organization of Backboard. I know where to find documents and then additional information very easily	Apr 16, 2012 3:54 PM
16	I just have harder time understanding the layout of the website	Apr 16, 2012 3:52 PM
17	I work in CAT, trained in it.	Apr 16, 2012 3:48 PM
18	Blackboard is neatly organized and very easy to navigate.	Apr 16, 2012 3:02 PM
19	Blackboard is too frequently confusing. The setup and organization are not intuitive while Moodle allows professors to organize course materials more concisely. Moodle is much easier to navigate than Blackboard.	Apr 16, 2012 1:40 PM
20	Much better than Moodle!	Apr 16, 2012 12:38 PM
21	I wish it was easier, and more like moodle!	Apr 16, 2012 12:11 PM
22	I like Blackboard better than Moodle.	Apr 16, 2012 12:06 PM

Q6. Please comment briefly on your experience with Blackboard.

23	I am used to using blackboard compared to moodle.	Apr 16, 2012 12:05 PM
24	I find Blackboard to be easy to use and a great tool to help keep me up to date with my courses.	Apr 16, 2012 11:58 AM
25	It's great	Apr 16, 2012 11:15 AM
26	I have used blackboard ever since I was a freshman and prefer it to Moodle	Apr 16, 2012 10:47 AM
27	just more familiar with it	Apr 16, 2012 10:21 AM
28	I prefer blackboard over moodle	Apr 16, 2012 10:13 AM
29	I used blackboard to complete online essay tests and it was very easy to use, I also used it to retrieve articles online just as I did with moodle and it was just as easy.	Apr 16, 2012 10:10 AM
30	I wish teachers would update grades better. It is easy to use for content sections seeing PowerPoint or PDF files. Discussion boards are easy to use as well.	Apr 16, 2012 10:08 AM
31	easy to use because very used to using blackboard for all my schools I have attended. Never had any problems with blackboard	Apr 16, 2012 9:53 AM
32	Easy and quick to use	Apr 16, 2012 8:35 AM
33	Easy to use. Would like to see more teachers utilize the grades feature of Blackboard.	Apr 16, 2012 12:24 AM
34	We use blackboard on a regular basis, sometimes there can be issues submitting things.	Apr 15, 2012 8:15 PM
35	The only thing that's frustrating is when professors do not update it in a timely manner. Otherwise, it's very helpful, especially having the grades feature	Apr 15, 2012 7:58 PM
36	It was a hard in the beginning to figure blackboard out for me, but after a while I got the hang of things.	Apr 15, 2012 7:45 PM
37	The only negative thing I have to say about Blackboard is that if a professor is going to use the system, they might need to be taught how to navigate themselves around it. I've had many professors that can't explain how to find something on Blackboard because they just know how to post it.	Apr 15, 2012 6:00 PM
38	Works well for teachers to share their powerpoint lectures and any extra reading materials.	Apr 15, 2012 4:18 PM
39	I use it to check grades, but a lot of my professors don't put grades up.	Apr 15, 2012 4:06 PM
40	I wish that it would automatically remove the old classes that you are no longer enrolled in.	Apr 15, 2012 2:40 PM
41	It is easy and I'm used to it	Apr 15, 2012 12:14 PM
42	I really grew to like blackboard	Apr 15, 2012 12:06 PM

Q6. Please comment briefly on your experience with Blackboard.

43	I like using blackboard, but I liked using Moodle more.	Apr 15, 2012 11:02 AM
44	Blackboard has been extremely valuable so far this year in every one of my classes.	Apr 15, 2012 12:09 AM
45	I have used Blackboard for all of my courses until this semester when one class switched to Moodle. I really have no preference of one over the other. Moodle is somewhat more straightforward, but Blackboard is what I have used for 4 years, so it's difficult to say I like one over the other.	Apr 14, 2012 4:23 PM
46	Blackboard is great, leave it alone. Get rid of moodle	Apr 14, 2012 3:50 PM
47	No problems with navigating and finding info for courses.	Apr 14, 2012 1:40 PM
48	Very easy to use and navigate.	Apr 14, 2012 1:10 PM
49	I have been using Blackboard for 4 year so I am comfortable with it. However, as a freshman it was difficult to acclimate to.	Apr 14, 2012 11:15 AM
50	I used blackboard and moodle to get notes for class and check my grades. They both seem satisfactory.	Apr 14, 2012 9:55 AM
51	I have only had to use Blackboard once or twice with my classes, usually just to take an occasional survey or to find a list of course materials that I need to order. Beyond these uses, I have hardly been on Blackboard at all this year. I can use it, but I have not been rigorously required to use it.	Apr 14, 2012 9:50 AM
52	Blackboard is a great tool to be used, but only if all the professors would keep up to date with our grades so we know where we stand in the class.	Apr 14, 2012 8:58 AM
53	Blackboard is alright, but it is not very user friendly, and it can be difficult to navigate.	Apr 13, 2012 9:48 PM
54	There are too many different menu options which makes things hard to find.	Apr 13, 2012 9:16 PM
55	Blackboard is good because everyone is used to it.	Apr 13, 2012 8:36 PM
56	Normal	Apr 13, 2012 7:38 PM
57	Blackboard is easy to follow	Apr 13, 2012 6:25 PM
58	doesnt provide all the resouces moodle has	Apr 13, 2012 4:23 PM
59	I have been using Blackboard for 4 years so I am know it very well. But, I know it has its problems at times so I don't think it's that big of a deal if campus switched to Moodle.	Apr 13, 2012 2:41 PM
60	It is easy to use and navigate.	Apr 13, 2012 2:37 PM
61	I have been using blackboard for years and am very comfortable with it.	Apr 13, 2012 2:35 PM
62	Although I have to use it for some of my classes, that use is very limited--typically just for downloading a document.	Apr 13, 2012 1:45 PM

Q6. Please comment briefly on your experience with Blackboard.

63	Blackboard is easy to use	Apr 13, 2012 1:06 PM
64	I had a system like this in high school, so it's easy to work my way around	Apr 13, 2012 12:03 PM
65	Used to blackboard, therefore I like it better	Apr 13, 2012 11:54 AM
66	I do not like it, to hard to use.	Apr 13, 2012 11:53 AM
67	sometimes hard to navigate and find certain subjects	Apr 13, 2012 11:48 AM
68	Easy to use, convinient	Apr 13, 2012 11:46 AM
69	I have used Blackboard for several years now in all of my classes and feel it is well organized and a good and straight forward program.	Apr 13, 2012 11:43 AM
70	better than moodle, but overall both are just as good	Apr 13, 2012 11:40 AM
71	Blackboard is easy to use and navigate	Apr 13, 2012 11:20 AM
72	Because I have used Blackboard for almost 4 years, I feel very comfortable using it. It took some time in the beginning to find where certain topics were located, so I suppose it could be a little more straightforward.	Apr 13, 2012 11:07 AM
73	Very easy to use and organize	Apr 13, 2012 11:07 AM
74	very easy to use and navigate between courses; i feel very comfortable using blackboard for all of my classes	Apr 13, 2012 11:05 AM
75	Blackboard is eay to use and navigate. Grades and assignments are easy to find.	Apr 13, 2012 11:00 AM
76	Blackboard is a lot easier to navigate than Moodle. Keep Blackboard but just update it instead of switching to Moodle	Apr 13, 2012 10:52 AM
77	Blackboard is a great resource, but in order for it to be effective all of the teachers should have to use it for their course.	Apr 13, 2012 10:37 AM
78	I think blackboard is really easy to use. It could be organized better, but overall easy to navigate	Apr 13, 2012 10:31 AM
79	I like blackboard and some of the features it has over moodle it is easier to navigate than moodle and it never has problems loading or being too slow to load and moodle does have those problems. Grades are also easier to find on blackboard.	Apr 13, 2012 10:30 AM
80	I've never had any issues with blackboard. I use both Blackboard and Moodle now and prefer Moodle at this point.	Apr 13, 2012 9:57 AM
81	Been using blackboard for longer, and really seem to understand it. I have no problems with it, the only people that tend to have problems with it are Professors who tend to think they know everything.	Apr 13, 2012 9:44 AM
82	I don't mind using Moodle. I prefer using Blackboard, but I guess I'd say I've had good experiences with both.	Apr 13, 2012 9:39 AM

Q6. Please comment briefly on your experience with Blackboard.

83	Blackboard has been of great use.	Mar 27, 2012 9:04 PM
84	Good layout, but the varied extent and for what teachers use it for makes it difficult to use occasionally.	Mar 27, 2012 5:57 PM
85	it is very easy and understandable to use	Mar 27, 2012 5:33 PM
86	It could have more instructions on how to use the tools but generally I like it.	Mar 27, 2012 4:06 PM
87	Blackboard is not very intuitive to use. But it is a useful tool though, there you can find class material. The design is not very attractive and can be improved. It doesn't highlight enough that is new on Blackboard. It would be great to receive an email when there is something important appear on Blackboard.	Mar 27, 2012 3:05 PM
88	It works great. It does what I need it to and is easy to access.	Mar 27, 2012 2:47 PM
89	I find it to be useful for accessing articles/ non-book texts. It may be too complicated, in that many of the menus/options are not commonly used by professors, or might be used in different ways.	Mar 27, 2012 2:16 PM
90	Good organizational tool	Mar 27, 2012 2:01 PM
91	I use it almost everyday.	Mar 27, 2012 1:26 PM
92	Very few of my teachers use Blackboard and its because it is so difficult to manage. There is a lot going on on the website and very unstructured	Mar 27, 2012 1:10 PM
93	Many of my courses either require weekly discussions or posting. Also, most reading assignments are found on Blackboard.	Mar 27, 2012 12:52 PM
94	i like it MUCH better than moodle. It is way less confusing and I can navigate it better.	Mar 27, 2012 12:37 PM
95	I love the Panopto feature!	Mar 27, 2012 12:25 PM
96	I think Blackboard is a great tool and resource! As long as teachers let students know they are using it, I find it very beneficial.	Mar 27, 2012 11:41 AM
97	Blackboard was easy to use for most of my classes. I did have some difficulty submitting documents in specific classes. However, this was because the teacher was not comfortable using Blackboard and needed to learn more about blackboard.	Mar 27, 2012 11:37 AM
98	It's very necessary, and I like it more than moodle.	Mar 27, 2012 11:12 AM
99	I enjoy using blackbord, I find it easy to use. I just wish more professors understood how to use it, and would actually post grades more often on it	Mar 27, 2012 11:04 AM
100	easy to use, however professors should HAVE to use it at least for grades!	Mar 27, 2012 11:02 AM
101	Overall it is better than moodle. Over the years Blackboard has made improvements.	Mar 27, 2012 11:01 AM
102	Blackboard is extremely helpful especially since I am able to have an App on my	Mar 27, 2012 10:59 AM

Q6. Please comment briefly on your experience with Blackboard.

phone.

103	I think it should be easier to sign up for courses.	Mar 27, 2012 10:58 AM
104	Some professors used it and others did not	Mar 27, 2012 10:58 AM
105	Blackboard works but it is very difficult to readjust to because it changes every 6 months. Updates are okay but blackboard completely remodels the system which is very confusing.	Mar 27, 2012 10:56 AM
106	I like how i didn't have to install any software or pragams to use it. I like how all of my courses are located on one site. It's very easy to navigate.	Mar 27, 2012 10:56 AM
107	Blackboard makes it much easier to stay up to date with work and assignments as long as professors do their part and actually use Blackboard.	Mar 27, 2012 10:55 AM
108	My teachers are very active with their blackboards, with the exceptions of two. The teachers that do you blackboard have been properly trained to do so in order to make it more accessible for me, such as making specific folders for the various chapters and lectures.	Mar 27, 2012 10:36 AM
109	For a first timer, it can be frustratingly hard to navigate. There are so many unnecessary options that clutter the page that teachers rarely rarely ever use. The 'content' and 'grade' page is really the only useful things about it, and I don't think any of the other options have ever been used in any of my classes.	Mar 27, 2012 10:27 AM
110	I have used Blackboard for 3 years now with 1 class being on the new program, Moodle. I like Blackboard a lot better because it is more straightforward and easier to use. It has a lot less glitches in the system, unlike Moodle.	Mar 27, 2012 10:25 AM
111	Blackboard is very easy to use as a student, but professors often have trouble using it to its fullest capabilities.	Mar 27, 2012 10:21 AM
112	good	Mar 27, 2012 10:10 AM
113	I like that Blackboard has an application for our iPads. I originally used the application much more than the Blackboard website on a regular computer.	Mar 27, 2012 10:07 AM
114	Blackboard is very simple to figure out and navigate. It is also very useful for professors posting assignments on.	Mar 27, 2012 10:07 AM
115	I like that I can check my grades and work in groups using black board	Mar 27, 2012 10:06 AM
116	Blackboard either works very well (when the professor decides to use it) or it doesn't work at all. There is no middle ground.	Mar 27, 2012 10:06 AM
117	Sometimes it works sometimes it doesn't. Half my professors use it half don't.	Mar 27, 2012 10:00 AM
118	It messes up a lot!	Mar 25, 2012 8:39 PM
119	I had no previous experience with using Blackboard prior to coming to Butler, and my freshmen classes did not utilize the site like my pharmacy classes do now. I thought it was easy to use, and now all of my classes depend heavily on it	Mar 25, 2012 2:27 PM

Q6. Please comment briefly on your experience with Blackboard.

120	Easy to use.	Mar 24, 2012 9:35 PM
121	all of my professors use blackboard to post documents and communicate. makes keeping up with classes very easy.	Mar 24, 2012 3:00 PM
122	Had a couple problems with submitting assignments or finding assignments within the site.	Mar 23, 2012 2:30 PM
123	Blackboard is a helpful tool for me to keep track of my grades. However, some of the navigation is set up incorrectly so I cannot go back to the screen I came from and must click a category on the left and renavigate through my steps.	Mar 23, 2012 1:13 PM
124	I greatly enjoy the online submissions feature and the ability to see my grades for all classes with just a few clicks.	Mar 23, 2012 12:52 PM
125	Easy to find documents for classes and communicate with classmates	Mar 23, 2012 12:51 PM
126	I do not like that most of my teachers do not post grades on Blackboard, so I have no idea of my grade in the class.	Mar 23, 2012 12:37 PM
127	I have used it for every class the past four years. It is straight forward and easy to use.	Mar 23, 2012 11:19 AM
128	It is very helpful because my professors post notes on it. These posted notes help me learn more easily, and if I am missing from class I have access to class notes.	Mar 23, 2012 11:16 AM
129	I find Blackboard easy to use. However, from my understanding, there is a cost to Butler University to use BlackBoard. I am in a course where we are piloting Moodle, which I understand is free. Moodle may not have the exact capabilities of BlackBoard, but it is sufficient, more visually appealing, and easy to use.	Mar 23, 2012 10:53 AM
130	I like it because of its convenience, however the professors should be REQUIRED to use it for grades	Mar 23, 2012 10:44 AM
131	It seems organized and easy to use. It's not used a lot by my teachers, but when it is, the documents are easy to find and print off. I wouldn't make any drastic changes.	Mar 23, 2012 10:18 AM
132	I think blackboard is much easier to navigate than some of the online resources I am required to use in other classes and I appreciate when professors use it.	Mar 23, 2012 10:18 AM
133	Use it everyday,	Mar 23, 2012 10:09 AM
134	It's been very helpful. I wish every teacher would use it though. Not all do, so it's difficult figuring out which do & which don't.	Mar 23, 2012 9:54 AM
135	It is very usefull for course information and documents as well as for viewing my grades.	Mar 23, 2012 9:50 AM
136	Most of my professors in my core classes have used Blackboard to post course documents and for submitting papers, which is convenient and fairly easy.	Mar 23, 2012 9:48 AM
137	Blackboard is reliable, more so than Moodle. I don't like when teachers post	Mar 23, 2012 9:48 AM

Q6. Please comment briefly on your experience with Blackboard.

things on Moodle without notifying us because no email is sent like it is on Blackboard.

138	I use Blackboard to check assignments and grades most of the time. I also use it to get documents my teachers post.	Mar 23, 2012 9:40 AM
139	Its been good overall	Mar 23, 2012 9:38 AM
140	I like that everything is organized into folders. Plus I feel like at this point the majority of students know Blackboard pretty well.	Mar 23, 2012 9:13 AM
141	Overall, my experience with Blackboard has been good; it keeps up-to-date on my courses, allows me to communicate with my professors and peers, and allows me to keep track of my progress in my courses.	Mar 23, 2012 9:10 AM

Q7. Additional Comments

1	I once took an exam on Blackboard and it got lost in cyber space. I didn't lose internet connection. I never left the test. Once I submitted it, it didn't show up, but I wasn't allowed to take it again. That was an awful experience.	Apr 16, 2012 7:10 PM
2	There are a few things that could be done to make it more organized but overall i believe every class should use blackboard in one form or another.	Apr 15, 2012 12:09 AM
3	The Moodle page is more colorful than the Blackboard page. May sound insignificant, but I did like it better for that reason.	Apr 14, 2012 4:23 PM
4	All classes should be on ONE system, either Moodle or blackboard	Apr 13, 2012 7:38 PM
5	Please keep blackboard I hate moodle!	Apr 13, 2012 10:30 AM
6	Moodle is awful. If Facebook and Blackboard had a deformed child, its name would be Moodle.	Mar 27, 2012 9:04 PM
7	ive had very few problems with blackboard	Mar 27, 2012 5:33 PM
8	I do not like moodle.	Mar 27, 2012 2:47 PM
9	Blackboard is way better than moodle! Moodle is super confusing and frustrating. I don't like having to go to two different site to check my courses.	Mar 27, 2012 10:56 AM
10	Not all professors use Blackboard or keep it up to date which is very frustrating because it is much more difficult for me to keep track of my grades then.	Mar 23, 2012 1:13 PM
11	Sometimes instructors add announcements, but it doesn't automatically email everyone, but sometimes it does. when it doesnt it is hard to tell something was posted	Mar 23, 2012 10:09 AM
12	It would be helpful of Blackboard were somehow connected to My.Butler.	Mar 23, 2012 9:48 AM
13	I wish more teachers would post grades on Blackboard more frequently, so that the students would have a chance to know where we're at grade wise before it's too late to improve our grades.	Mar 23, 2012 9:40 AM
14	I have used Moodle before as well for a class and I prefer Blackboard much more.	Mar 23, 2012 9:13 AM
15	I wish that all of my professors used Blackboard so that all of my courses were easily accessible in once space.	Mar 23, 2012 9:10 AM